

OUR FEES

Doctor Consultations	
Adult = non-funded / casual 1 st double appointment	\$85
= funded 1 st double appointment	\$70
Adult 18-64 years	\$48
Seniors 65+	\$44
Child 13-17	\$42
Child under 13 years	FREE
Extended Consultation	\$30 + normal
ACC Doctor Consultations	
ACC 1 st Visit 18-64 years	\$48
ACC 1 st Visit 13-17 years	\$42
ACC 1 st Visit 65+ years	\$44
ACC Follow-Up	\$35
ACC Nurse Dressing	\$10
SMEARS	
Smear Only	Normal + \$5
Smear plus doctors consult	Normal + \$15
ECG	
With Doctor Appointment	\$30
Nurse Only	\$40
NURSE CHARGES	
Consult	\$20
Liquid Nitrogen	\$10
Blood Pressure	\$5-10
Injections	\$10
Dressing (non-ACC)	\$25
Depo	\$15
PRESCRIPTIONS	
Picked up from centre (over 13yrs)	\$23
Faxed to Chemist (NZ Only)	\$28
Urgent Prescription (same day) Collected	\$33
Urgent Prescription (same day) Faxed	\$38
6-12 years	\$15
Under 6 Years	FREE
FORMS AND DOCUMENTATION	
Referral Requests and Insurance Forms	\$10 - \$30



PHONE: 09-817-8069

2 Rangiwai Road, Titirangi

Appointment phone calls from 7.30am. Doors open at 8am Monday to Friday.
Close 6pm Monday to Thursday, 5pm Friday.

After Hours phone calls to our line 09-817-8069 are put through automatically to Homecare Medical Ltd, a 24 hour, registered nurse telephone triage service.

OUR SERVICES

General Medical Consultation	Accident Care	Well Man & Woman Checks
Skin Cancer Check	ECG's	Minor Surgery
Well Child Checks	Family Planning	Acupuncture
Cardiovascular Management	Diabetes Management	Holistic/Herbal/Nutritional Medicine
Sexual Health	Travel Care	Flu Vaccinations
Childhood immunisations	Dressings	Liquid Nitrogen
Smoking Cessation Support	Weight Management	Laser

STAFF

DOCTORS

DR. MICHELLE CONNING

BHB M.B.Ch.B FRNZCGP

DR. FIONA DARRACOTT-CANKOVIC

MBBS BSc FRNZCGP

DR. SHEETAL PATEL

MBBS FRNZCGP Dip Herbal Studies

DR. STEPHEN WONG

MBChB Dip Obst Dip Paed FRNZCGP Grad

Dip Sports Medicine

REGISTERED NURSES

Robyn, Trisha, Evelyn, Marika, Jan and Eva

PRACTICE MANAGER

Rowena

RECEPTIONISTS

Christine, Penny, Anna and Liz

OUR PHILOSOPHY

The team at Titirangi Medical Centre is committed to providing comprehensive quality care to all our patients. Our doctors are fully trained in General Practice and Family medicine. We believe in supporting you in managing your health care within a caring and trusting relationship. We also believe that your healthcare is best managed by continuous care from the same team rather than taking different problems to different places. We will refer you for specialist opinions, investigations and treatment when necessary.

PHO

Our practice is a member of the Procure Primary Healthcare Organisation network. Procure is a group of more than 200 Auckland medical practices, working together to improve the quality of healthcare available to you and your family by:

- Sharing knowledge and experience;
- Continually improving the quality of our services;
- Promoting closer communication with other healthcare professionals;
- Being sensitive to cultural needs and beliefs;
- Providing a personal and friendly approach to healthcare.

In order to enroll at our practice, you will be registered with the Procure network. Enrollment means you plan to get most of your ongoing primary healthcare through Titirangi Medical Centre and we will receive your government funding which will reduce our fees. Patients who are not enrolled will be expected to pay visitor charges.

AFTER HOURS CARE

The closest after hour's accident and medical centre is: Whitecross, 2140 Great North Road, New Lynn. Open 8am – 10pm. Phone: 828 8912. The closest Hospital

Emergency Department is: 55 Lincoln Road, Henderson. Open 24/7. Phone: 839 0000. **In a life threatening situation, call an ambulance: Dial 111**

PRACTICE GUIDELINES

Appointment Times:

Mon-Thurs: 8.15am – 12pm/ 2pm – 4.45pm & Fri - 8.15am – 12pm/2pm – 4.30pm

Regular Appointments:

* Standard appointments are scheduled for 15 minute intervals. It is usually only possible to deal with one problem at a time.

* If you think you will need longer please remember to book a longer appointment which will incur an extra fee. For routine medical problems it is helpful if you could book 3-4 days ahead.

* We make every effort to run to time but on occasions unexpected emergencies or a consultation running over time will cause delays.

Urgent Cases: If you are acutely unwell please ring the surgery and ask to speak to a nurse for advice. We reserve a small number of same day appointments for patients who become acutely unwell on the day.

Repeat Prescriptions: Please call at least 48 hours in advance when you need a repeat prescription. ***Fees apply.*** We are happy to provide repeat prescriptions for certain stable ongoing conditions. You will be required to see your Doctor at regular intervals for monitoring.

House Calls: GP House calls maybe available and are arranged by contacting the nurse. There is a special house call fee to cover both travel and the extra time involved.

Nurse Consultations: Services include – immunizations, travel vaccines, dressings, liquid nitrogen treatment, blood pressure checks, diet and health education and others. There are fees associated with these services. Please phone for an appointment.

Lab Results: We will contact with any abnormal results and to arrange for follow-up action if needed. You are welcome to phone and ask the nurse for your results between 9am-12pm.

HEALTH PROMOTION

Certain programmes are funded for those who qualify i.e. U22, Diabetes Get Checked, Engage, Green Prescription and Smoking Cessation Support. If you are interested in seeing if you qualify, just ask your doctor or a nurse.

SUPPORT SERVICES

Support Person/Chaperone – you are welcome to bring a support person to any consultation and/or request a nurse to be present at any time.

Interpreting Services – can be arranged but this may take time – please ask when booking an appointment.